

Disclaimer & Privacy and Cookie Policy

The following terms and conditions of use apply to the use of the RSG Safety website. By granting you access to and using the RSG Safety website, you agree to the applicability of these terms and conditions below.

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General delivery and payment conditions

The General Terms and Conditions of RSG Safety BV apply to all our quotations, to all assignments to us and to all agreements concluded with us, filed with the Registry of the District Court in Rotterdam according to the text that has been filed there. Other general terms and conditions are expressly rejected here. You can view and save these conditions [here](#).

PRIVACY- AND COOKIE POLICY

This privacy and cookie policy applies to every use of our website and to all personal data offered to RSG Safety or processed by RSG Safety.

We take our obligations regarding your privacy and the processing of your personal data very seriously. We have therefore taken appropriate technical and organizational measures to ensure that the processing of personal data is safe.

We request that you read our privacy policy carefully because it states how and for what purposes we process personal data. By providing us with personal data, you consent to the processing and where necessary for the execution of your request or our agreement, transfer of personal data as described in our privacy policy.

Our privacy and cookie policy has 3 parts. The first part of the policy relates to the personal details of (potential) customers and suppliers. The second part relates to personal data of our other relations. The third part is the general part, which relates to personal data of all relations.

Part 1: Privacy policy regarding (potential) customers, suppliers and other contractors

Collecting and using your personal data when you are (potential) customer, supplier or contractor:

We would like to draw your attention to the fact that we will collect and use the personal data that you provide to us as this is necessary to conclude and execute any agreement with you. This applies both to our (potential) customers and to parties with whom we purchase goods and / or services.



If you are a (potential) customer of us, we use your data to send you a quotation, to be able to determine which specifications or wishes a specific item or service has to meet, to be able to deliver goods or to be able to carry out work for you. We provide invoices and communicate with you smoothly and efficiently about the implementation aspects of the agreement.

If you are a (potential) supplier or other contractor, your personal details are also necessary for the conclusion and execution of the agreement. In purchasing this is necessary to let you know to which specifications or wishes a particular item or service in our opinion must comply, you can send a request for a quotation or you can place an order with you, you can pay your invoices and communicate with you about other aspects of the agreement quickly and efficiently.

You are not obliged to provide us with your personal data. If you provide us with insufficient or insufficient personal data, then it is possible that we cannot perform the aforementioned activities.

Direct marketing

If you order from us or if you have given us permission to do so, we will store and use the personal data you provided to inform you personally in the future by e-mail about our existing and new products and services, possibly to make an offer. Every time we send you an advertising mail, you have the opportunity to let us know whether you appreciate it or not. See the unsubscribe link at the bottom of each mailing.

Transfer to third parties

In connection with the implementation of a possible agreement with you, it is possible that we must provide your personal data to parties who supply parts, materials and products to us or carry out work on our instructions. We also use external server space for the storage of (parts of) our sales and purchasing administration, which your personal data can be part of. Your personal data will then be provided to our server room provider for that reason. We also use Microsoft Office and the associated storage facilities for e-mails and other files. Because we use a newsletter mailing service, your personal data are finally passed on to the provider of this service.

Retention period personal data

If you have requested a quote from us, but you have not become a customer with us, we will delete your data no later than 31 December in the year following our last contact. Even if we have received a quotation from you, but we have not become a customer of you, your personal data will be deleted no later than 31 December in the year following our last contact. If you have become our client or we are with you, we will retain your personal data for a period of seven years after the end of the financial year in which the agreement with you has been fully executed. The seven-year period corresponds to the period in which we are obliged to keep our administration for the Tax Authorities. After this period we will delete your personal data.

Part 2: Privacy policy regarding relationships that are not (potential) customers or suppliers.

Collecting and using your personal data when you are not a (potential) customer or supplier of us:

We would like to draw your attention to the fact that we will collect and use the personal data that you provide to us because you have given your consent or because this is necessary for the representation of our legitimate interests. We process the following data: name, address and contact details.

If you are a relation of us, we use your data to contact you for purposes that are in the interest of our company. Think, for example, of discussing any cooperation, providing and obtaining information and maintaining our network.

You are not obliged to provide us with your personal data. If you do not provide us with sufficient or insufficient personal data, then it is possible that we cannot perform the aforementioned purposes. Your data will be deleted no later than 31 December in the year following our last contact.

Direct Marketing

If you have given us permission to do so, we will store and use the personal data you have provided in order to inform you personally in the future by e-mail about our existing and new products and services and to make an offer for this. . Every time we send you an advertising mail, you have the opportunity to let us know whether you appreciate this or not. See the unsubscribe link at the bottom of each mailing.

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Part 3: General part of privacy policy**Your rights**

you have the right to ask us to view your own personal data. If there is reason to do so, you can also request us to supplement your personal details or to change inaccuracies. You also have the right to request that you delete your personal data or limit the use of your personal data. You can also object to the collection and use of your data or file a complaint with the Dutch Data Protection Authority. Finally, you can request us to obtain your personal data or transfer that data to another person. To exercise your rights you can contact: RSG Safety B.V, Postal address: Marinus Dammeweg 38 (Netherlands), Telephone: +31 (0) 85 48 70 39 5 and E-mail: sales@rsgsafety.com). You can also contact us with questions or for more information about the collection and use of your personal data.

Cookies

Cookies are small text files that are placed on your computer, tablet or smartphone during the visit to our website. In these text files information is stored that can be recognized by the website at a later visit.

Our website uses tracking cookies if you have given permission for this. We do this in order to collect information about your internet behavior so that we can make you targeted offers for products or services. You may withdraw your consent at any time. Your data will be deleted no later than 31 December one year after the last contact.

We also place functional cookies. We do this to make the use of our website easy. Think for example of storing products in your shopping cart or remembering your login details during your visit.

Using analytical cookies, we can see which pages are visited and clicked on within our website. For this we use Google Analytics. The information that Google collects in this way is anonymised as much as possible

Contact address

Any questions or comments about our privacy policy and the manner in which we collect and store data, requests for the transmission or modification of your personal data, can be directed to:

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E-mail: sales@rsgsafety.com
KvK nummer: 52.50.55.02

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